EXCELSOFT

Candidate Machine Requirement

Version 2.0
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1. Prerequisites for Candidates

Microsoft Windows Operating System

Machine Requirements:

Hardware	Minimum Specification
Hardware Type	Laptop with Integrated Webcam & Mic
Processor	Intel Core i3/i5
RAM	8 GB
Available Disk Space	15 GB Hard Disk free space
Display Resolution	Best view in 1280 x 1024
Network adapter	1 Gbps Network Interface Card

Software Requirements:

Software	Minimum Specification
Operating Systems	Windows 10 Professional edition Windows 8
Browsers	Chrome Version 85+ Firefox Version 85+ Microsoft Edge 91+
Pop-up Blocker	**Popup Blocker** should be **disabled** to launch Test
Antivirus	Any Registered Antivirus Product **[No Freeware tools]**

Note: [To avoid Operational & Security hurdles during the exam delivery, below is the exclusion list]

1. *Smart Phones (iOS & Android) & Tablets (iOS & Android) are **NOT** supported for Secure Examinations. Windows 7 & Windows 8 machines are also not supported, as they are out of support by Microsoft.*

2. *Hybrid Windows Machines (i.e. Windows Surface etc.) with Front & Rear camera isn't supported.*

3. *If you are using any freeware antivirus tools, please **switch them off**. Alternatively, if your exam is being blocked by an antivirus, go to **antivirus setting and allow it**.*

MAC Operating System

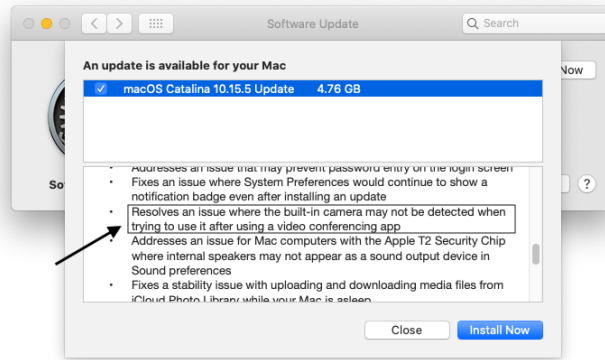| Hardware	Minimum Specification
Hardware Type	MacBook with Integrated Webcam & Mic
Processor	Intel Core i3/i5
RAM	8 GB
Available Disk Space	15 GB Hard Disk free space
Display Resolution	Best view in 1280 x 1024
Network adapter	1 Gbps Network Interface Card

MAC OS	Browser
MAC Operating System & Version Catalina (10.15.5 to 10.15.7) Mojave (10.14 to 10.10.14.6) Sierra (10.12.00 to 10.12.6) Bigusr 11.0 only	Google Chrome 85+

*Note: Anything **lower than 10.15.5** is not supported, for MAC OS. This is due to a recent upgrade in the MAC Operating system by Apple. Please see the apple releases notes from 10.15.5, for your reference.*

*Note that iPads & iPhone are **not** supported for the exams.*

Bandwidth Requirements for Video Proctoring Exams

- The bandwidth requirement is based on the Video camera used for Video proctoring (Mega Pixel, Resolution etc.)

Speed Required Per Camera	Camera Resolution
5 MBPS – 7 MBPS	1MP (1280*720)
7 MBPS – 10 MBPS	2MP (1920*1080)
10 MBPS – 12 MBPS	4MP (2560*1440)

- This bandwidth goes up for HD camera somewhere in range in 10 - 12MBPS.
- For Non Video Proctoring the bandwidth requirements is around 5 Mbps.